choices

2008 - 2009

Retiree Workbook

Notices for *Choices* Coverage

Pre-existing Condition Exclusion

Your University System Choices Group Benefit Plan (Plan) may exclude certain medical conditions from coverage if you or an eligible dependent received medical advice, diagnosis, treatment or care for that condition, including prescription medication, within a six (6) month period immediately preceding your enrollment. The enrollment date means the date you or your dependent becomes eligible for University System Group Benefits coverage.

Such pre-existing conditions may be excluded from coverage or be subject to a pre-existing condition limitation for a period of twelve (12) consecutive months beginning on your enrollment date.

Special Enrollment Periods

If you are waiving coverage for yourself or your eligible dependents as defined by your Choices Group Plan and this Enrollment Booklet (including your spouse) because you or they are currently covered by other health insurance or another health care plan, you may be able to enroll yourself or your dependents for coverage under the Plan in the future, provided that you request such coverage within sixty-three (63) days after such other coverage ends. Also, if you acquire an eligible dependent, as defined by your Plan, as a result of marriage, birth, adoption or placement for adoption of a child under the age of 18, you may enroll yourself and your newly acquired dependent child(ren) or spouse for coverage under the Plan, provided that such enrollment occurs within sixty-three (63) days after marriage, birth, adoption or placement for adoption or placement for adoption.

Creditable Coverage

You or your eligible dependent, as defined by the Plan, may submit to the Plan Administrator, certification of Creditable Coverage from any prior health insurance or health care plan under which you or your eligible dependent had coverage, for the purpose of reducing, on a day-for-day basis, the pre-existing condition exclusion or limitation imposed by the Plan for any pre-existing condition for which you or your eligible dependent had applicable Creditable Coverage.

You or your eligible dependent have a right to request and receive a Certificate of Creditable Coverage from any insurance carrier or health care plan under which you or your eligible dependent had coverage.

A "Certificate of Creditable Coverage" must include the following information in order for us to determine the exact number of days to be reduced from the **pre-existing condition** exclusionary or limitation period.

- 1. The name or names of the individuals who were previously covered.
- 2. The date the previous health coverage began.
- 3. The date the previous health coverage ended.

Insurance ID cards and other similar documents cannot be accepted in lieu of Certificates of Creditable Coverage but may be used as evidence of prior coverage.

All questions about the Pre-existing Condition Exclusion or Limitation and Creditable Coverage should be directed to your campus Human Resources Office.



Important Terminology

Certification/pre-certification

A determination by the appropriate medical plan claims administrator that an inpatient hospital stay is medically necessary. Pre-certification is done in advance of a non-emergency admission by contacting the plan claims administrator.

Prior authorization

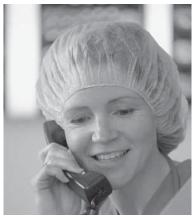
A process that determines whether a proposed service, medication, supply, or on-going treatment is covered.

In-network providers

Providers (including facilities) who contract with a plan administrator to deliver care according to the fees and other terms of the contract.

Choices Retiree Edition Table of Contents 2008-2009









1 Director's Note

Plan Changes and Policy Updates

- 4 How to Enroll in *Choices* as a Retiree
- 6 Retiree Options & Rates
- 7 Schedule of Medical Plan Benefits
- 13 Prescription Drug Program
- 15 Dental Plan
- 21 Vision Plan
- 22 Long Term Care Insurance
- 23 MUS Wellness Program
- 25 The Life Connection (TLC)
- 26 Networks & Services Areas
- 33 Creditable Coverage & Medicare Part D Notice
- 34 Availability of Summary Plan Document
- 34 Miscellaneous Legal Notices
- 35 Women's Health and Cancer Rights Notice
- 35 Newborns' and Mothers' Health Protection Act
- 35 Self-Audit Award Program
- 36 Glossary

Director's Note:

Important Changes for 2008-2009

We are pleased to present the CHOICES Retiree Workbook for the 2008-2009 Plan Year. This booklet contains information about Retiree options for continuing with the Montana University System (MUS) Group Benefits Plan upon retirement, or if already retired, the available options for Retirees for the next fiscal year. Plan descriptions and related explanations are provided in detail in this booklet, on our website *www.mus.edu/choices/* and on the Retiree enrollment form.

All retirees should review this booklet carefully, even if enrollment changes are not needed this plan year. The offerings in this edition of CHOICES are the same as those in last year's retiree workbook, but you have this opportunity to switch plans or to add <u>eligible</u> dependents if desired.

If you do not submit a new enrollment form by May 15, 2008, your current enrollment will continue as is until June 30, 2009, with appropriate premium changes.

The only other time you can change your enrollment (besides the annual enrollment period) is when a qualifying event occurs in your family. For retired employees, qualifying events usually entail one of these occurrences: becoming Medicare-eligible and/or turning 65; a death in the family; a change in marital status; a dependent's 25th birthday; or a change in other insurance coverage.

Eligibility:

A person retiring from a unit of the MUS or any agency or organization affiliated with the MUS or the Board of Regents of Higher Education may continue certain group insurance benefits as described below. To be eligible as a Retiree, the individual must be eligible to receive a retirement benefit from Teachers Retirement System (TRS) or the Public Employees Retirement System (PERS) at the time s/he leaves his/her employment with the MUS. Retirees who are in the Optional Retirement Plan (ORP) (through TIAA-CREF) or any other defined contribution plan associated with MUS must have worked five or more years and be age 50 or have worked 25 years with the MUS to be eligible for Retiree insurance benefits. It does not matter whether the Retiree decides to actually draw a monthly benefit; elects to take the defined benefit lump sum distribution; or postpones withdrawal of retirement benefits until a later date.

Continuation of Coverage:

An eligible Retiree must make arrangements with his/her campus human resources (HR)/benefits office to continue coverage as a Retiree on a self-pay basis within 63 days of retirement. The right to continue coverage under the Plan is a one-time opportunity. Retirees who fail to continue coverage within 63 days of retirement or who allow coverage to lapse due to nonpayment of premiums may not later rejoin the plan, with one **EXCEPTION**: a Retiree with the right to continue coverage under the MUS Plan who chooses to continue coverage under spousal coverage in either the MUS Plan or the State of Montana Employee Benefit Health Plan may be reinstated to the MUS Plan with Retiree Only coverage upon the retirement, death, divorce, or any other event which causes ineligibility for spousal coverage. This exception applies only to a Retiree who has maintained continuous coverage under either the MUS Plan or the State of Montana Plan.

Premium Payments:

An eligible Retiree may be able to apply payout of final pay toward Retiree premiums through the end of the calendar year or the benefit year, whichever comes first, on a pretax basis. Discuss this option with your campus HR office. **NOTE: There is no employer contribution toward retiree benefits**. Other payment options are:

- 1. Automatic Deductions when possible, the Retiree should arrange automatic deductions from his/her monthly retirement benefit received from TRS, PERS, or ORP, or any other retirement benefit, or directly from a checking or saving account.
- 2. When automatic deductions are not possible, Retirees must arrange a schedule of timely premium payments with their campus HR/benefits office.

Premium rates vary depending upon number of persons covered, the plans selected, and whether the Retiree and/or spouse are Medicare-enrolled. Retiree coverage may be canceled by the MUS for nonpayment of premiums on the first day of the month following the month for which the premium was due.

Cancelled or Lapsed Coverage Cannot Be Restored.

Medicare Enrollment Status:

Retirees and/or spouses who are or become Medicare-eligible and who expect to pay Medicare Primary (mp) premiums are **required** to be enrolled in **BOTH MEDICARE PART A AND MEDICARE PART B**. All Medicare status changes must be reported to the campus HR/benefits office to facilitate premium and enrollment adjustments. Any person not correctly enrolled with Medicare will be given 63 days to obtain the missing coverage. After 63 days, the non-enrolled person's status will be changed to non-Medicare-enrolled and premiums will revert to non-Medicare premiums until Medicare enrollment is completed and the MUS Benefits Office is notified. **Enrollment in Medicare Part D (drug plan) is NOT permitted.**

Medical Coverage Options:

Plan A: \$400 Deductible for Medicare-primary Retirees (usually 65 and older)

\$600 Deductible for Pre-65 Retirees (not on Medicare)

This traditional indemnity plan is administered by Allegiance Benefit Plan Management. An extensive nationwide network of providers is available. Within Montana, some hospital providers/facilities have negotiated preferred provider contracts for this plan and will be the provider/facility of choice for care in certain cities. Preferred hospitals are listed in the back of this workbook. After the deductible is satisfied, copayment amounts are generally 25% until the annual out-of-pocket maximum of \$1250/person is met.

New for 2008-2009:

Non-preferred facility copayments will be counted toward an additional, separate deductible and an additional, separate annual out-of-pocket maximum, similar to how the managed care plans operate.

Plan B \$1500 Deductible:

This traditional indemnity plan has no restrictions on facility access within Montana and has the same national network of providers as Plan A. Because there are no restrictions or limitations placed on provider/facility access for this plan, the costs to participants -- deductibles and out-of-pocket maximums -- are higher. Beginning last plan year (2007-2008), Retirees were no longer required to stay on the \$1500 Deductible Plan (if currently enrolled in that plan) and may move to Plan A or a Managed Care Plan in this or subsequent annual enrollment periods if desired.

Managed Care Plans:

MUS offers Managed Care Plans through:

- Allegiance Managed Care (Allegiance Benefit Plan Management)
- Blue Choice Managed Care (Blue Cross Blue Shield of Montana)
- New West Managed Care (New West Health Plan)
- Peak Managed Care (Peak Health Plan)

The managed care plans are available to all Retirees, regardless of age. We encourage all Retirees who are Montana residents to consider using a managed care option. Managed care plans are set up for use in Montana, with limited access outside Montana except by referral or in an emergency. Enrollees must work closely with their managed care plan when using out-of-network or out-of-state providers. Service area lists for each managed care plan are in the back of this booklet. Enrollees are not required to declare a Primary Care Physician, but must use providers within their specific managed care plan provider list to obtain the best reimbursement rates.

Prescription Drug Coverage:

All medical plans include the MUS Prescription Drug Plan through Caremark (formerly Pharmacare). Medicare-eligible Retirees may **NOT** enroll in a Medicare Part D plan.

Dental Coverage:

Last year (2007-2008), CHOICES offered Retirees a one-time opportunity to add Delta Premium Dental Plan coverage. If you are currently enrolled for dental coverage and wish to keep that coverage, you do not have to complete an enrollment form unless you are changing other parts of your enrollment. If you are enrolled for dental coverage and wish to drop that coverage, you must complete the **entire** enrollment form and submit it to your campus HR office by May 15, 2008. If you did not enroll previously in retiree dental coverage, you may **not** enroll now, unless a qualifying event occurs.

New Retirees may sign up for Premium Dental coverage during their initial Retiree enrollment. If a Retiree is currently covered by COBRA dental, s/he can drop the COBRA now and add regular Premium Dental coverage or wait until the COBRA dental coverage expires and add Delta Premium Dental at that time. Information and rates for the Delta Premium Dental Plan can be viewed within this workbook. **REMEMBER:** if you drop dental coverage, you are **NOT** allowed to reenroll unless a qualifying event occurs.

Vision Care Coverage:

MUS has contracted with EyeMed, a national vision health care coordinator, to facilitate its vision care plan. More information and rates can be found within this booklet. EyeMed was a new provider beginning in 2007-2008. If you are not currently enrolled for vision care coverage with EyeMed and want to add that coverage, you must complete the **entire** enrollment form and submit it to your campus HR office by May 15, 2008.

Long Term Care Insurance:

If a Retiree has Long Term Care Insurance through UNUM, s/he should contact his/her HR/benefits office for conversion information within 30 days of retirement. Current Retirees can add Long Term Care Insurance with medical underwriting at any time. Medical underwriting means that UNUM can reject an application or increase rates due to existing medical conditions.

Long Term Disability Coverage:

This coverage is not available for MUS Retirees.

Dependent Coverage Options:

Continuing existing Medical and Dental Coverage for dependents is optional, but a Retiree must elect to continue coverage(s) within the 63-day enrollment period after his/her active employee coverage ends. New dependents can be added to Medical and/or Dental Coverage if the request is made within 63 days of the qualifying event (marriage, birth, adoption or guardianship, new qualifying dependent, etc.). Existing dependents can only be added to Medical or Dental Coverage if they are losing eligibility for other group coverage or if there is a substantial decrease in the level of existing coverage, as determined on an individual basis by the campus HR/benefits office **and** the request is made within 63 days of the termination of the other coverage.

How to Enroll in *Choices* as a Retiree

To select *Choices* options as a Retiree you must complete and return an enrollment form:

a. within 63 days of first becoming eligible for Retiree benefits.

If you do not enroll with the 63-day period, you will permanently forfeit your eligibility for all Retiree insurance coverage.

- b. during annual enrollment by the stated deadline.
 If you do not enroll, you will default to prior
 coverage or to the stated default coverage if your
 existing plan(s) is/are changing.
- c. when you have a mid-year qualifying event and want to make an allowed mid-year change in elections. *This change must be made within 63 days of the event.*

Please follow this step-by-step process in completing your Retiree *Choices* enrollment.

Step 1:

Review this workbook carefully and read the back of the form.

- Discuss this information with your spouse and/or other family members.
- Determine your benefit needs for the coming benefit year if you are enrolling during annual enrollment or for the remainder of the current benefit year if a new Retiree.
- You may want to review the Director's Note section for helpful information about your enrollment options.

Step 2:

Complete the Front Side of Your Enrollment Form.

Your Retiree enrollment form should be included with this workbook. In the event your form is missing or you need another, please contact your campus HR/Benefits Office. If your campus provides on-line annual enrollment, you may enroll on-line at the campus's discretion.

Demographic and Dependent Coverage Sections:

Please fill in these sections completely every time you fill out this form.

Medical:

For Medical Coverage, you must make two elections: a plan and a coverage category. If you fail to enroll, you will default as described above.

• Review the medical schedule pages to compare benefits between plans.

- Review the service area lists of managed care plans before choosing a managed care plan. You may want to check with your doctor's office as well.
- Check the boxes corresponding to the selected plan and the coverage category you want.
- When you have selected a plan and coverage category, fill in the corresponding monthly cost in the space provided on the right-hand side of the form, by Medical Premium. Premium amounts are listed in the Workbook.

Optional Dental:

For Dental coverage, you must be qualified to enroll (see back of form). Choose a coverage category. Retirees are offered enrollment in the Premium Dental Plan only. If you do not make an election when you first retire; or when your COBRA Dental coverage expires; or during the Spring 2007 Annual Enrollment, you will permanently forfeit your dental coverage eligibility.

- Check the box corresponding to the coverage category you want.
- When you have selected a coverage category, fill in the corresponding monthly cost in the space provided on the right-hand side of the form, by Dental Premium.
- OR check the box that "opts out" of Dental coverage entirely.

Optional Vision:

Check the correct box if you want optional Vision coverage for the person(s) you want covered and enter the dollar amount in the space provided next to Vision Premium. At this time, you may add or delete vision coverage each year. OR choose the "opt out" box.

Total Your Costs:

Add up the premium amounts and enter the total on the Total Monthly Premium line. If you have not arranged with your campus HR/Benefits Office for automatic payment of your premiums through your pension or bank account, we strongly recommend you consider doing so.

Information about Other Group Coverage:

If you or any of your dependents have any other medical, dental, or vision coverage, including Medicare or Medicaid, check "Yes" and complete this section. If no one has any other coverage, check "No" and leave the section blank. **NOTE:** Any insured person eligible for Medicare and receiving Medicare Prime (**mp**) premium rates must be enrolled in BOTH Medicare Part A and Medicare Part B. Enrollment in Medicare Part D is NOT permitted.

How to Enroll in CHOICES as a Retiree, continued:

Read the Authorizing Paragraph, then Sign and Date the Form:

Sign on the line that corresponds to your family situation and return the form by the stated deadline to your campus HR/Benefits Office. For Spring 2008, the deadline is May 15, 2008, but earlier submissions would be appreciated.

* Please call your campus office (numbers below) or call Sue at 406-444-0614 if you have any questions.

Please send your form to the appropriate address below.

MSU-Bozeman Human Resources	PO Box 172520, Bozeman, MT 59717-2520	406-994-3651
MSU-Billings Human Resources	1500 University Dr., Billings, MT 59101	406-657-2278
MSU-Northern Human Resources	PO Box 7751, Havre, MT 59501-7751	406-265-4147
MSU-Great Falls Human Resources	2100 16th Ave. S., Great Falls, MT 59405	406-771-4308
UM-Missoula Human Resources	LO 252, 32 Campus Dr. MS1800, Missoula, MT 59812	406-243-6766
UM-Helena Human Resources	1115 N. Roberts, Helena, MT 59601	406-444-0845
UM-Western Human Resources	710 S. Atlantic St., Dillon, MT 59725	406-638-7010
MT Tech (UM) Human Resources	1300 W. Park St., Butte, MT 59701	406-496-4380
OCHE/GSL, MUS Benefits Office	PO Box 203201, Helena, MT 59620-3201	406-444-0614
Dawson Community College Human Resources	300 College Dr., Glendive, MT 59330	406-377-9403
Flathead Community College Human Resources	777 Grandview Dr., Kalispell, MT 59901	406-874-6292
Miles Community College Human Resources	2715 Dickinson St., Miles City, MT 59301	406-756-3804
State Bar of MT, attn: Mary Ann Murray	PO Box 577, Helena, MT 59624-0577	406-442-7660

2008-2009 Retiree Medical Plan Options and Monthly Premium Schedules

(on filedicate Restricts (generally under uge oc)			
	Plan A \$600 Deductible	Plan B \$1500 Deductible	Any Managed Care \$300 Deductible
Retiree Only	481	433	409
Retiree + One	650	585	552
Retiree + Two or more	734	660	624
Retiree + Spouse *(mp)	567	510	482
Retiree + Spouse *(mp) + Child(ren)	651	586	554
Survivor	481	433	409
Survivor + Child(ren)	540	486	459

Non-Medicare Retirees (generally under age 65)

Medicare enrolled *Retirees (generally 65 and older)

	Plan A \$400 Deductible	Plan B \$1500 Deductible	Any Managed Care \$300 Deductible
Retiree * Only	245	221	209
Retiree * + One	414	372	352
Retiree * + Two or more	498	448	423
Retiree * + Spouse *(mp)	331	298	282
Retiree * + Spouse *(mp) + Child(ren)	415	374	353
Survivor *	245	221	209
Survivor * + Child(ren)	304	274	259

*(mp) = Medicare-enrolled *Must have bot

*Must have both Medicare Part A and Medicare Part B



Important Reminders:

Plan A has preferred facilities and providers in some Montana cities. Using non-preferred facilities or providers may cost you more out-of-pocket and balance billing may be allowed.

Plan B does not have preferred facilities. If you choose the \$1500 deductible plan this year, you may change to Plan A or a Managed Care Plan in subsequent years.

Managed Care Plans have member providers/facilities and specific services areas. You must use them to get the lowest rates. Contact your Managed Care Plan before using non-member providers.

Schedule of Medical Plan Benefits

Medical Plan Costs You Pay:	Traditional Plan A <i>Administered by</i> <i>Allegiance</i>
Annual Deductible (Applies to all services, unless otherwise noted or a copayment is indicated)	Non Medicare \$600/Person \$1200/Family Medicare \$400/Person, \$800/Family
Coinsurance Percentages	
General	25%
In-Network Facility Services	25%
Non-Network Providers/Facilities	35%*
Annual Coinsurance Maximums (Maximum coinsurance paid in a benefit year; excludes deductibles and copayments	\$1,250/Person* \$2,500/Family*
Copayment (on outpatient visits)	N/A
(Deductible does not apply to services/visits with dollar copayments.)	
(Deductible does not apply to services/visits with dollar copayments.) Medical Plan Service	Coinsurance
	Coinsurance
Medical Plan Service Hospital Services (Inpatient facility charges)	Coinsurance 25%*
Medical Plan Service Hospital Services (Inpatient facility charges) (Pre-certification of hospitalization is strongly recommended.)	
Medical Plan Service Hospital Services (Inpatient facility charges) (Pre-certification of hospitalization is strongly recommended.) Room charges	25%* 25%*
Medical Plan Service Hospital Services (Inpatient facility charges) (Pre-certification of hospitalization is strongly recommended.) Room charges Ancillary Services	<u>25%*</u> 25%*
Medical Plan Service Hospital Services (Inpatient facility charges) (Pre-certification of hospitalization is strongly recommended.) Room charges Ancillary Services Surgical Services (See Summary Plan Description for surgeries requiring prior auth Hospital Services (Outpatient facility charges)	25%* 25%* porization.) 25%*
Medical Plan Service Hospital Services (Inpatient facility charges) (Pre-certification of hospitalization is strongly recommended.) Room charges Ancillary Services Surgical Services (See Summary Plan Description for surgeries requiring prior auth Hospital Services (Outpatient facility charges) Outpatient Services	25%* 25%* porization.) 25%* 25%*
Medical Plan Service Hospital Services (Inpatient facility charges) (Pre-certification of hospitalization is strongly recommended.) Room charges Ancillary Services Surgical Services (See Summary Plan Description for surgeries requiring prior auth Hospital Services (Outpatient facility charges) Outpatient Services Outpatient Surgi-Center	25%* 25%* porization.) 25%* 25%*
Medical Plan Service Hospital Services (Inpatient facility charges) (Pre-certification of hospitalization is strongly recommended.) Room charges Ancillary Services Surgical Services (See Summary Plan Description for surgeries requiring prior auth Hospital Services (Outpatient facility charges) Outpatient Services Outpatient Surgi-Center Physician/Professional Provider Services (not listed elsewhere)	25%* 25%* porization.) 25%* 25%* 25%*
Medical Plan Service Hospital Services (Inpatient facility charges) (Pre-certification of hospitalization is strongly recommended.) Room charges Ancillary Services Surgical Services (See Summary Plan Description for surgeries requiring prior auth Hospital Services (Outpatient facility charges) Outpatient Services Outpatient Surgi-Center Physician/Professional Provider Services (not listed elsewhere) Office Visit	25%* 25%* 25%* 25%* 25%* 25%*

provider can also balance bill, the difference between the allowance and the charge.

Benefit Year 2008-2009

Traditional Plan B	Managed Care Plans	
Administered by Allegiance	In-Network Benefits	Out-of-Network Benefits
\$1500/Person \$3000/Family	\$300/Person \$600/Family	Separate \$500/Person Separate \$1,000/Family
25%	25%	35%
25%	25%	NA
25%	N/A	35%
\$2,500/Person \$5,000/Family	\$2,000/Person \$4,000/Family	Separate \$2,000/Person Separate \$4,000/Family
N/A	\$15/visit	NA
• • • • • • • • • • • • • • • •		••••••
Coinsurance	Coinsurance	Coinsurance
25%	25%	35%
25% 25%	25% 25%	<u>35%</u> 35%
25%	25%	35%
25% 25%	25% 25%	35% 35%
25% 25% 25% 25%	25% 25% 25% 25%	35% 35% 35%
25% 25% 25% 25%	25% 25% 25% 25% \$15/visit	35% 35% 35% 35%
25% 25% 25% 25% 25% 25% 25%	25% 25% 25% 25% \$15/visit 25%	35% 35% 35% 35% 35% 35% 35%
25% 25% 25% 25%	25% 25% 25% 25% \$15/visit	35% 35% 35% 35%

Schedule of Medical Plan Benefits 2008-2009

Emergency Services

Ambulance Services for Medical Emergency

Emergency Room Facility Charges

Professional Charges

Urgent Care Services

Facility/professional Charges

Lab & Diagnostic Charges

Maternity Services

Hospital Charges

Physician Charges (delivery and inpatient)

Prenatal Office Visits

Preventive Services

Adult Exams and Tests (age 19+) Mammogram, gynecologic exam and PAP, proctoscopic, sigmoidoscopic or colonoscopic exams, limited routine lab work, such as PSA tests, and basic blood panel. For managed care plans only, bone density tests.

Immunizations and Pneumonia and Flu shots

Child Checkups through age 7

Mental Illness Services

Inpatient Services (*Pre-certification is strongly recommended.*) **Note:** One inpatient day may be exchanged for two partial hospitalization days.

Outpatient Services

Chemical Dependency

Inpatient Services (Pre-certification is strongly recommended.)

Outpatient Services

Traditional Plans	In-Network Managed Care	Out-Of-Network Managed Care
25%	\$100 copay	\$100 copay
\$75/visit for facility charges only (waived if immediately admitted to hospital)	\$75 visit for facility charges only (waived if inpatient hospital or patient surgery coinsurance applies)	\$75 visit for facil- ity charges only (same waived as In-Network)
25%	25%	25%
25%	\$25/visit	\$25 / visit
25%	25%	35%
25%	25%	35%
25%	25%	35%
25%	25% (waived if enrolled in Star Baby Program within first trimester)	35%
0% (no deductible) up to max allowable on: gynecologic exam & PAP; mammogram and prostate exam; 25% (deductible applies) on routine lab (PSA, blood panel), proctoscopy, sigmoidoscopy, and colonoscopy. Colon studies. Max: one/year starting at age 50	\$15/visit physical exam and gynecologic exam-copay is for the office visit charge only - labwork will apply deductible and coinsurance (check SPD for complete listing of coverage and limitations); \$0 copay for mammogram, PAP and PSA; 25% for bone density scan, sigmoidoscopy, colonoscopy, and proctoscopy.	35% \$75 out-of-network allowance for mammogram.
0% (no deductible) up to max Max: \$500/yr. ages 8+	\$15/visit 25% (no deductible) without office visit up to \$10 max	35%
0% (no deductible) up to max Max: \$750 first 7 years of life	\$15/visit 25% (no deductible) without office visit	35%
 25% Max: 30 days/yr (No maximum for severe conditions)	25% Max: 21 days/yr (No maximum for severe conditions)	35% Max: 21 days/yr (No maximum for severe conditions)
25% Max: 40 visits/yr (No maximum for severe conditions)	\$15/visit Max: 30 visits/yr (No maximum for severe conditions)	35% Max: 30 visits/yr (No maximum for sever conditions)
25% Max: Dollar limit*	25% Max: Dollar limit*	35% Max: Dollar limit*
 25% Max: \$2,000/yr**	\$15/visit Max: Dollar limit**	35% Max: Dollar limit**

* Dollar benefit max for inpatient services of \$7,000/year, \$14,000/lifetime ** Dollar benefit max for combined inpatient/outpatient services of \$7,000/year; \$14,000/lifetime; \$2,000/year after max is met.

Schedule of Medical Plan Benefits 2008-2009

Medical Plan Costs You Pay:

Rehabilitative Services

Physical, Occupational, Cardiac, Respiratory, Pulmonary, and Speech Therapy

Inpatient Services (*Pre-certification is strongly recommended.*)

Outpatient Services

Alternative Health Care Services

*Max: 15 visits/yr in any combination for alternative health care

Acupuncture

Naturopathic

Chiropractic

Extended Care Services

Home Health Care

(Physician ordered/prior authorization is strongly recommended (or required) by most plans. See Plan Descriptions)

Hospice

Skilled Nursing

(Prior authorization is strongly recommended (or required) by most plans. See Plan Descriptions)

Miscellaneous Services

Allergy Shots

Dietary/Nutritional Counseling (When medically necessary and physician ordered)

Durable Medical Equipment, Prosthetic Appliances, and Orthotics (*Prior authorization required for amounts greater than \$1,000*)

PKU Supplies

(Includes treatment, medical foods under Pharmacy)

Education Programs on Disease Processes (when ordered by a physician) (*Prior authorization required for managed care plans and strongly recommended for traditional plans*)

Obesity Management

(Prior authorization required by all plans)

TMJ

(Prior authorization required for managed care plans and strongly recommended for traditional plans)

Infertility Treatment (biological infertility only) (Prior authorization required for all plans providing coverage)

Organ Transplants

(Prior authorization required for managed care plans and strongly recommended for traditional plans) Transplant Services

Travel - Out of state travel for policyholder only

Traditional Plans	Managed Care In-Network	Managed Care Out-Of-Network
25% Max: 30 days/yr	25% Max: 60 days/yr	35% Max: 60 days/yr
25% Max: \$2,000/yr (or if prior authorization through case management up to \$10,000/yr)	\$15/visit Max: 30 visits/yr	35% Max: 30 visits/yr
Members pay charges over \$25/visit*	Not covered	Not covered
Members pay charges over \$25/visit*	Not covered	Not covered
Members pay charges over \$25/visit* *Max: 15 visits/yr. in any combination for alternative health care	\$15/visit Max: 20 visits/yr	35% 20 visit/yr
25% Max: 90 day/yr.; 180 lifetime	\$15/visit Max: 30 visits/yr	35% Max: 30 visits/yr
25% Max: 6 months	25% Max: 6 months	35% Max: 6 months
25% Max: 30 days/yr.	25% Max: 30 days/yr	35% Max: 30 days/yr
25% (No deductible)	\$15/ visit 25% (no deductible) without an office visit.	35%
Not covered (Except through campus wellness program)	\$15/ visit	35%
25% (Not applied to coinsurance max) Max: \$100 for foot orthotics (per foot)/2 yr.	25% (Not applied to coinsurance max) Max: \$100 for foot orthotics (per foot)/2 yr	35% (Not applied to coinsurance max) Max: \$100 for foot orthotics (per foot)/2 yr
25%	0% (no deductible) Plan pays 100% of allowable fees	35%
0% (no deductible) Max: \$250/yr.	0% (no deductible) Max: \$250/yr.	Not covered
25% Max: \$25,000 on surgery/lifetime	25% Non-surgical treatment only	Not covered
25% - Max: \$1,000 lifetime for non-surgical treatment	25% Surgical treatment only	Not covered
Not covered	25% Max: 3 artificial inseminations/lifetime	Not covered
25% - See Summary Plan Description Max: \$500,000 lifetime, Liver \$200,000; Heart \$125,000; Lung \$160,000; Pancreas \$68,000; Cornea/Kidney - no maximum	25% Max: \$500,000 lifetime	Not covered
25% up to \$1,500/yr. with prior authorization	25% up to \$5,000/yr. in conjunction with transplants only, with prior authorization	Not covered

Prescription Drug

Note: The deductible does		Administered by CareMark 1-888-347-5329 • www.pharmacare.com	
not apply to medica- tions received from one of the mail-order pharmacies.	Retail Pharmacy Deductible \$100 per Person/Year \$300 per Family/Year	Mail Order Deductibles \$0 per Person/Year \$0 per Family/Year	
Type of Drug	Local Pharmacy Costs (After Deductible), you pay	Mail-Order Pharmacy Costs (PharmaCare or Ridgeway), you pay:	
Generic	• The greater of \$10 or 20%	• \$20	
Brand formulary	• The greater of \$20 or 30%	• \$40	
Brand non-formulary	• The greater of \$30 or 40%	• \$60	
ProtoCall Specialty Drugs *	• The greater of \$40 or 50%	 Not covered 	
Supply Amount	30-day maximum	90-day maximum	

The benefit year out-of-pocket maximum on pharmacy charges only (in addition to the deductible) is \$1,200/person, \$2,400 per family. *ProtoCall Specialty drugs purchased at a retail pharmacy do not apply to the out-of-pocket maximum. Copays for mail order prescriptions are included in the out-of-pocket maximum.

AT-A-GLANCE ·

Who Is Eligible?

The Prescription Drug Plan is a benefit for all MUS employees and dependents enrolled in an MUS medical plan. There is no separate premium for this plan.

Local Pharmacies

You may obtain up to a 30-day supply of all covered prescriptions from a local pharmacy. Retail pharmacy prescriptions are subject to a \$100 per person/\$300 per family deductible. If you use a pharmacy in the CareMark Preferred Network and have met your deductible, you only pay the applicable coinsurance.

Network pharmacy listings can be found on the CareMark website at: *www.pharmacare.com.*

Formulary drug listings can also be found at the CareMark website.

Mail-Order Pharmacies

You may obtain up to a 90-day supply of most covered prescriptions with *no deductible. Specialty drugs and proton pump inhibitors cannot be purchased through mail order.* Mail-order pharmacies are: Ridgeway Pharmacy (1-800-630-3214) and Care-Mark Mail Service Pharmacy.

Mail-order forms are available at your campus Human Resources Office or at the CareMark website.

Prior authorizations

Some drugs require prior or special authorization. Contact CareMark at 1-888-347-5329 to inquire if this may apply to your prescription.

ProtoCall Specialty Drug Program

The ProtoCall Specialty Drug Program is designed to assist with specialty medications for certain chronic illnesses, such as: arthritis, hemophilia, hepatitis, osteoporosis, multiple sclerosis, Parkinson's Disease, and transplants.

If you currently use these specialty drugs (see list on next page), you can now receive your medications through the ProtoCall program and take advantage of the following benefits:

• Free delivery to your home or physician's office of up to a 30-day supply of your medication at **no** **cost to you** with participation in the ProtoCall program (For nonparticipants, the retail plan copayments and deductibles will apply).

- 24/7 access to a staff of pharmacists, nurses, and care coordinators
- Educational materials, support, and home instruction
- Ancillary supplies such as syringes and needles

If you have questions about the **ProtoCall** program, or need to order these medications, please call: **1-888-442-9780** (*press option 4*).

Coverage for Proton Pump Inhibitors (PPI) such as Aciphex, Nexium, Prevacid and Protonix are available under the prescription drug plan as long as they are filled at a retail pharmacy. Due to the availability of an overthe-counter alternative (Prilosec and its generic Omeprazole), PPI drugs are not available through the mail order benefit.

ProtoCall[™] Specialty Drug List

This list contains those medications that are part of ProtoCall's Specialty Pharmacy program. To enroll in the ProtoCall program, please call 1-888-442-9780, option 4. The name of "PharmaCare" has changed to "CareMark". PharmaCare Specialty Pharmacy" will be referred to as CareMark Specialty Pharmacy Services." You may see either of the two names for a period of time.

1	HIV/AIDS	He	mophilia	I	Arthritis
ABACAVIR APTIVUS COMBIVIR DIDANOSINE EPIVIR FUZEON INVIRASE LEXIVA RESCRIPTOR REYATAZ TRUVADA VIRACEPT VIREAD VIRAMUNE ZIAGEN	AGENERASE ATRIPLA CRIXIVAN EMTRIVA EPZICOM INTELENCE KALETRA NORVIR RETROVIR SEROSTIM SUSTIVA TRIZIVIR VIDEX ZERIT ZIDOVUDINE	ADVATE ALPHANINE SD BENEFIX HELIXATE FS HUMATE-P KOATE-DVI MONARC-M MONONINE PROFILNINE SD RECOMBINATE	ALPHANATE BEBULIN VH FEIBA VH HEMOFIL M HYATE:C KOGENATE FS MONOCLATE-P NOVOSEVEN PROPLEX T REFACTO	ENBREL HEALON HYALGAN ORENCIA REMICADE SYNVISC	EUFLEXXA HUMIRA KINERET ORTHOVISC SUPARTZ
Grov	vth Hormone	He	epatitis C	T	ransplant
GENOTROPIN INCRELEX NORDITROPIN NUTROPIN AQ TEV-TROPIN	HUMATROPE IPLEX NUTROPIN SAIZEN ZORBTIVE	COPEGUS INTRONA PEGASYS REBETOL RIBAPAK RIBAVIRIN	INFERGEN PEG-INTRON REBETRON RIBASPHERE RIBATAB ROFERONA	CELLCEPT GENGRAF NEORAL RAPAMUNE ZENAPAX	CYCLOSPORINE MYFORTIC PROGRAF SANDIMMUNE
Multi	ple Sclerosis	Der	matology	Serious	Mental Illness
AVONEX COPAXONE TYSABRI	BETASERON REBIF	AMEVIVE HUMIRA REMICADE	ENBREL RAPTIVA	CLOZAPINE FAZACLO	CLOZARIL
C	Dncology	Ost	eoporosis	Parkin	son's Disease
NEXAVAR TARCEVA	REVLIMID	FORTEO		APOKYN	
Pulmonary A	rterial Hypertension		RSV		
REVATIO	TRACLEER	SYNAGIS			
					PCDL 1
ProtoCall Specialty [Drug List is periodically reviewed a	nd subject to change.			I GDL

- 14 -

Dental Plan

•	
•	Administered by Delta Dental Insurance Company (Delta Dental)
•••••	Telephone: 1-866-579-5717
	or visit us at www.deltadentalins.com/mus

Choices offers one Dental plan option for Retirees:

Premium Plan

Retiree enrollment in the dental plan is a one-time opportunity. See the back of the enrollment form for details. If you do not enroll in a timely manner, you will lose your right for coverage unless a qualifying event occurs.

Dental Plans At-A-Glance

The following chart provides highlights of your Dental plan options.

	Premium Plan	Basic Plan - Preventive Coverage
Who May be Enrolled & Monthly Premium	Employee Only\$42Employee & Spouse/Adult Dep.\$76Employee & Child(ren)\$76Employee & Family\$126	 Not Available to Retirees
Maximum Annual Benefit	\$1,500 per covered individual	
Preventive and Diagnostic Services	 Twice Per Benefit Year Initial and Periodic oral exam Cleaning Complete series of intraoral X-rays Topical application of fluoride 	 Not Available to Retirees
Basic Restorative Services	 Amalgam filling Endodontic treatment Periodontic treatment Oral surgery 	 Not Available to Retirees
Major Dental Services	 Crown Root canal Complete lower and upper denture Dental implant (subject to \$1,500 lifetime benefit) 	 Not Available to Retirees
Removal of impacted teeth	Covered benefit	 Not Available to Retirees
Orthodontia	 Available to covered children and adults \$1,500 lifetime benefit 	 Not Available to Retirees
Implants	 \$1,500 lifetime benefit 	 Not Available to Retirees

Your Orthodontic Benefits

The Choices Premium Plan provides a \$1,500 lifetime orthodontic benefit per covered individual. Benefits are paid at 50% of the allowable charge for authorized services. Treatment plans usually include an initial down payment and ongoing monthly fees. If an initial down payment is required, Choices will pay 50% of the initial payment, up to 1/3 of the total treatment charge. In addition, Delta Dental (our dental plan administrator) will establish a monthly reimbursement based on your provider's monthly fee and your prescribed treatment plan.

Schedule of Benefits

Dental claims are reimbursed based on a Schedule of Benefits. The following subsets of the Premium and Basic Plan Schedules include the most commonly-used procedure codes. Please note, the Basic Plan provides coverage for a limited range of services including diagnostic, preventive, and extractions of impacted teeth. The Schedule dollar amount is the maximum reimbursement for the specified procedure code. Covered individuals are responsible for the difference (if any) between the provider's charge and the Schedule reimbursement amount. **Note: The Basic Plan is not available for Retirees.**

MUS Table of Allowance

All Codes (shaded and non-shaded) are for the Premium Plan (Sample Codes Only - Not a Complete Listing)

Procedure Code	Description	Maximum Allowance	
D0120	Periodic oral evaluation - established patient	\$36	
D0140	Limited oral evaluation - problem focused	\$52	
D0145	Oral evaluation for a patient under three years of age and counseling with primary caregiver	\$36	
D0150	Comprehensive oral evaluation - new or established patient	\$58	
D0160	Detailed and extensive oral evaluation - problem focused, by report	\$124	
D0180	Comprehensive periodontal evaluation - new or established patient	\$64	
D0210	Intraoral - complete series (including bitewings)	\$98	
D0220	Intraoral - periapical first film	\$23	
D0230	Intraoral - periapical each additional film	\$18	
D0240	Intraoral - occlusal film	\$22	
D0250	Extraoral - first film	\$52	
D0270	Bitewings - one film	\$20	
D0272	Bitewings - two films	\$33	
D0273	Bitewings - three films	\$40	
D0274	Bitewings - four films	\$47	
D0277	Vertical Bitewings - 7 to 8 films	\$65	
D0330	Panoramic film	\$81	
D0340	Cephalometric film	\$78	
D0350	Oral/facial photographic images	\$29	
D0470	Diagnostic casts	\$81	
D1110	Prophylaxis - adult	\$74	
D1120	Prophylaxis - child	\$52	
D1203	Topical application of fluoride (prophylaxis not included) child (through age 13)	\$24	
D1204	Topical application of fluoride (prophylaxis not included) adult (ages 14 through 19)	\$25	
D1206	Topical fluoride varnish; therapeutic application for moderate to high caries risk patients\$2		
D1351	Sealant - per tooth	\$40	

Procedure Code	Description	Maximum Allowance
D1510	Space maintainer - fixed - unilateral	\$213
D1515	Space maintainer - fixed - bilateral	\$346
D1550	Re-cementation of space maintainer	\$56
D2140	Amalgam - one surface, primary or permanent	\$93
D2150	Amalgam - two surfaces, primary or permanent	\$118
D2160	Amalgam - three surfaces, primary or permanent	\$147
D2161	Amalgam - four or more surfaces, primary or permanent	\$176
D2330	Resin-based composite - one surface, anterior	\$98
D2331	Resin-based composite - two surfaces, anterior	\$125
D2332	Resin-based composite - three surfaces, anterior	\$156
D2335	Resin-based composite - 4 or more surfaces involving incisal angle (anterior)	\$190
D2391	Resin-based composite - one surface, posterior	\$93
D2392	Resin-based composite -two surfaces, posterior	\$118
D2393	Resin-based composite -three surfaces, posterior	\$147
D2394	Resin-based composite - 4 or more surfaces, posterior	\$176
D2543	Onlay - metallic - three surfaces	\$375
D2544	Onlay - metallic - four or more surfaces	\$440
D2643	Onlay - porcelain/ceramic - three surfaces	\$375
D2644	Onlay - porcelain/ceramic - four or more surfaces	\$440
D2740	Crown - porcelain/ceramic substrate	\$453
D2750	Crown - porcelain fused to high noble metal	\$423
D2751	Crown - porcelain fused to predominately base metal	\$410
D2752	Crown - porcelain fused to noble metal	\$414
D2780	Crown - 3/4 cast high noble metal	\$406
D2783	Crown - 3/4 porcelain/ceramic	\$410
D2790	Crown - full cast high noble metal	\$410
D2791	Crown - full cast predominately base metal	\$402
D2792	Crown - full cast noble metal	\$406
D2794	Crown - titanium	\$410
D2910	Recement inlay, onlay, or partial coverage restoration	\$60
D2920	Recement crown	\$61
D2930	Prefabricatated stainless steel crown - primary tooth	\$148
D2931	Prefabricatated stainless steel crown - permanent tooth	\$222

Procedure Code		
D2932	Prefabricated resin crown	\$221
D2933	Prefabricated stainless steel crown with resin window	\$222
D2934	Prefabricated esthetic coated stainless steel crown - primary tooth	\$222
D2940	Sedative filling	\$70
D2950	Core buildup, including any pins	\$95
D2951	Pin retention - per tooth, in addition to restoration	\$38
D2952	Post and core in addition to crown, indirectly fabricated	\$159
D2954	Prefabricated post and core in addition to crown	\$127
D2960	Labinal veneer (resin laminate) - chairside	\$622
D2962	Labinal veneer (porcelain laminate) - laboratory	\$452
D2980	Crown repair, by report	\$41
D3110	Pulp cap - direct (excluding final restoration)	\$43
D3220	Therapeutic pulpotomy (excluding final restoration) - removal of pulp coronal to the dentinocemental junction and application of medicament	\$105
D3310	Root canal - Anterior (excluding final restoration)	\$489
D3320	Root canal - Bicuspid (excluding final restoration)	\$566
D3330	Root canal - Molar (excluding final restoration)	
D3346	Retreatment of previous root canal therapy - anterior	\$592
D3347	Retreatment of previous root canal therapy - bicuspid	
D3348	Retreatment of previous root canal therapy - molar	
D3410	Apicoectomy/periradicular surgery - anterior	\$435
D3421	Apicoectomy/periradicular surgery - bicuspid (first root)	\$480
D3425	Apicoectomy/periradicular surgery - molar(first root)	\$520
D3430	Retrograde filling - per root	\$116
D4210	Gingivectomy or gingivoplasty - four or more contiguous teeth or bounded teeth spaces per quadrant	\$358
D4211	Gingivectomy or gingivoplasty - one to three contiguous teeth or bounded teeth spaces per quadrant	\$113
D4249	Clinical crown lengthening - hard tissue	\$455
D4260	Osseous surgery (including flap entry and closure) four or more contigous teeth or bounded teeth spaces per quadrant	
D4261	Osseous surgery (including flap entry and closure) one to three contigous teeth or bounded teeth spaces per quadrant	\$511
D4271	Free soft tissue graft procedure (including donor site surgery)	\$632

Procedure Code	Description	Maximum Allowance
D4341	Peridontaal scaling and root planing - four or more teeth per quadrant	
D4342	Peridontaal scaling and root planing - one to three teeth per quadrant	\$97
D4355	Full mouth debridement to enable comprehensive evaluation and diagnosis	\$59
D4910	Peridontal maintenance	\$84
D5110	Complete denture - maxillary	\$608
D5120	Complete denture - mandibular	\$608
D5130	Immediate denture - maxillary	\$666
D5140	Immediate denture - mandibular	\$666
D5211	Maxillary partial denture - resin base (including any conventional clasps, rests and teeth)	\$436
D5212	Mandibular partial denture - resin base (including any conventional clasps, rests and teeth)	\$436
D5213	Axillary partial denture - cast metal framework with resin denture bases (including any conventionl clasps, rests and teeth)	\$650
D5214	Mandibular partial denture - cast metal framework with resin denture bases (including any conventionl clasps, rests and teeth)	\$650
D5225	Maxillary partial denture - flexible base (including any clasps, rests and teeth)	
D5226	Mandibular partial denture - flexible base (including any clasps, rests and teeth)	\$488
D5510	Repair broken complete denture base	
D5520	Replace missing or broken teeth - complete denture (each tooth)	
D5610	Repair resin denture base	
D5640	Replace broken teeth - per tooth	\$76
D5650	Add tooth to existing partial denture	\$114
D5660	Add clasp to existing partial denture	\$160
D5750	Reline complete maxillary denture (laboratory)	\$274
D5751	Reline complete mandibular denture (laboratory)	\$274
D5761	Reline mandibular partial denture (laboratory)	\$263
D5820	Interim partial denture (maxillary)	\$216
D5821	Interim partial denture (mandibular)	\$216
D5850	Tissue conditioning, maxillary	\$51
D6210	Pontic - cast high noble metal	\$399
D6212	Pontic - cast noble metal	\$365
D6240	Pontic - porcelain fused to high noble metal	\$424

Procedure Code		
D6241	Pontic - porcelain fused predominantly base metal	\$391
D6242	Pontic - porcelain fused to noble metal	\$408
D6245	Pontic - porcelain/ceramic	\$429
D6750	Crown - porcelain fused to high noble metal	\$423
D6751	Crown - porcelain fused to predominately base metal	\$410
D6752	Crown - porcelain fused to noble metal	\$414
D6790	Crown - full cast high noble metal	\$410
D6791	Crown - full cast predominately base metal	\$402
D6792	Crown - full cast noble metal	\$406
D6794	Crown - titanium	\$410
D6930	Recement fixed partial denture	\$54
D6973	Core build up for retainer, including any pins	\$92
D7140	Extraction, erupted tooth or exposed root (elevation and/or forceps removal)	\$94
D7210	Surgical removal of erupted tooth requiring elevation of mucoperiosteal flap and removal of bone an/or section of tooth	\$160
D7220	Removal of impacted tooth - soft tissue	\$176
D7230	Removal of impacted tooth - partially bony	\$215
D7240	Removal of impacted tooth - completely bony	\$255
D7250	Surgical removal of residual tooth roots (cutting procedure)	\$173
D7280	Surgical access of an unerupted tooth	\$291
D7510	Incision and drainage of abscess - intraoral soft tissue	\$146
D7910	Suture of recent small wounds up to 5cm	\$192
D7960	Frenulectomy (frenectomy or frenotomy) - separate procedure	\$210
D7971	Excision of pericoronal gingiva	\$120
D9110	Pallative (emergency) treatment of dental pain - minor procedure	\$69
D9220	Deep sedation/general anesthesia - first 30 minutes	\$219
D9221	Deep sedation/general anesthesia - each additional 15 minutes	\$105
D9241	Intravenous conscious sedation/analgesic - first 30 minutes	\$199
D9242	Intravenous conscious sedation/analgesic - each additional 15 minutes	\$81
D9310	Consultation - diagnostic service provided by dentist or physician other than requesting dentist or physician	\$60
D9930	Treatment of complications (post-surgical) unusual circumstances, by report	\$92

The CDT codes and nomenclature are copyright of the American Dental Association. The procedures described and maximum allowances indicated on this table are subject to the terms of the contract and Delta Dental processing policies. These allowances may be further reduced due to maximums, limitations, and exclusions.

Vision Plan

Administered by EyeMed Vision Care.

1-866-723-0596 (prior to enrolling) 1-866-723-0513 (after enrolling)

www.enrollwitheyemed.com/access (prior to enrolling)
 www.eyemedvisioncare.com (after enrolling)

Rates

Member only \$7.64 Member and spouse \$14.42 Member and child(ren) \$15.18 Member and family \$22.26

Service/Material	Coverage from an EyeMed Doctor	Out of Network	Rural OON Allowance**
Exam with dilation as necessary Once every calendar year	\$10 co-pay	\$45 allowance	Up to \$85
Frames: Once every two years	\$125 allowance, 20% off balance over \$125	\$47 allowance	\$100
Standard Plastic Lenses: Single Vision Bifocal Trifocal Standard Progressives Once every calendar year in lieu of contacts	\$20 co-pay \$20 co-pay \$20 co-pay \$85 co-pay	\$45 allowance \$55 allowance \$65 allowance	\$45 \$55 \$65 \$55
Contact Lens Materials Conventional or Disposable *Medically Necessary Once every calendar year in lieu of eyeglass lenses	\$125 allowance, 15% off balance over \$125 Paid in full	\$80 \$200	\$100 \$200
Contact Lens Exam Fees: Standard Contact Lens Fit & Follow-up Premium Contact Lens Fit & Follow-up Once every calendar year	 \$20 co-pay, paid in full, fit and two follow up visits \$20 co-pay, 10% off retail price, then apply \$35 allowance 	\$40 \$40	\$40 \$40
Lens Options UV Coating Tint (Solid and Gradient) Standard Scratch-Resistance Standard Polycarbonate Standard A/R	\$15 co-pay \$15 co-pay \$15 co-pay \$40 co-pay \$45 co-pay	NA	NA

* Contact lenses that are required to treat medical or abnormal visual conditions, including but not limited to eye surgery (i.e. cataract removal), visual perception in the better eye that cannot be corrected to 20/70 through the use of eyeglasses, and certain corneal or other eye diseases.

**To qualify for the enhanced rural out-of-network benefit, employees must meet the definition of rural employee, meaning any MUS employee and dependents enrolled on the vision plan who reside more than 50 miles from the nearest network provider.

AT-A-GLANCE

Who is Eligible?

Employees, spouses, adult dependents, retirees, and children are eligible if you elect to have this coverage.

Instructions

Review the premiums found above and complete the appropriate sections of the Enrollment Form.

Using Your EyeMed Benefit

Quality vision care is important to your eye wellness and overall health care. Accessing your EyeMed Vision Care benefit is easy. Simply locate a participating provider, schedule an appointment, present your ID card at the time of service, and the provider will take care of the rest.

Locating your Doctor

Check the online provider locator at *www. enrollwitheyemed.com/access* for a listing of providers near your zip code.

Once enrolled, visit: *www.eyemedvisioncare.com* to view coverage and eligibility status.

Value Added Discounts

Members will receive a 20% discount on items not covered by the plan at Network Providers. Members also receive 15% off retail price or 5% off promotional price for Lasik or PRK from the US Laser Network. Members receive a 40% discount off complete pair of eyeglasses purchased and an additional 15% discount off conventional contact lenses once the funded benefit has been used.

Out-Of-Network Providers

Once enrolled, members can access their out-of-network benefit by:

- Downloading an Out-of-Network Claim Form from the EyeMed Vision Care website, <u>www.eyemedvisioncare.com</u>, or by calling the Customer Care Center.
- Make an appointment with an outof-network provider you trust as your choice for vision care provider.
- Pay for all services at the point of care and receive an itemized receipt from the provider office.
- Complete the out-of-network claim form and submit along with receipts to EyeMed Vision Care's claims department for direct reimbursement.

Long Term Care Insurance

Provided by UNUM Life Insurance Company 1-800-227-4165 • www.unum.com

Options	Choices		
Care Type			
Plan 1	Facility (nursing home or assisted living)		
Plan 2	Facility + Professional Home Care (Provided by a licensed home health organization)		
Plan 3	Facility + Professional Home Care + Total Home Care (<i>Care provided by anyone, including family members</i>)		
Monthly Benefit			
Nursing Home	\$1,000-\$6,000		
Assisted Living	60% of the selected nursing home amount		
Home Care	50% of the selected nursing home amount		
Duration			
3 years	3 years Nursing Home or 5 years Assisted Living or 6 years Home Care		
6 years	6 years Nursing Home or 10 years Assisted Living or 12 years Home Care		
Unlimited	Unlimited Nursing Home or Unlimited Assisted Living or Unlimited Home Care		
Inflation Protection	1		
Yes	5% compounded annually		
No	No protection will be provided		

AT-A-GLANCE ····

Unexpected events, such as accidents or illness, can catch us off guard at any age, any time. This can often lead to financial and emotional hardship. Many believe that our health insurance covers long term care situations when, in most cases, it does not. We may be left thinking we should have planned better. Long term Care Insurance is designed to pick up where our health insurance leaves off. You may never need long term care. However, this year about nine million men and women will need long term care. By 2020, 12 million Americans will need long term care. Most will be cared for at home. A study by the US Department of Health and Human Services indicates that people who reach age 65 have a 40 percent chance

of entering a nursing home. About 10 percent of the people who enter a nursing home stay there five years or longer. The Montana University System offers the opportunity to purchase Long Term Care Insurance from Unum Life Insurance Company of America, a subsidiary of Unum Provident.

New employees can enroll in LTC within 30 days of employment without demonstrating evidence of insurability. Continuing employees, spouses, retirees, and grandparents can enroll in our group LTC insurance with medical underwriting at any time. During annual enrollment period, employees who missed the opportunity when they were hired may purchase for the first time.

Who is Eligible

Employees, retirees, spouses, parents, and parents-in-law are eligible for the Long-Term Care Insurance Plan. This plan may be elected, changed, or dropped at anytime.

Enrollment

If you would like to sign up for the Long Term Care Plan, contact your campus Human Resource Department for an enrollment kit.



"Our mission is to help our plan members stay healthy by providing preventive health screenings, healthy lifestyle education and support, and disease prevention/management programs.

Overview

The Montana University System (MUS) Benefits Plan offers Wellness services to insured adult plan members (faculty, staff, retirees, and spouses) regardless of which medical plan you choose (Allegiance, BCBSMT, New West, or Peak). Each of the twelve campuses has a Wellness director/coordinator and some offer classes or services in addition to those listed below. New programs or services are added annually.



WellCheck: Every campus conducts annual, semi-annual, or every other year health fairs, called WellChecks. The lab tests listed below are always available at WellCheck, as well as a variety of additional free or discounted health screenings. See next page for the 2008/2009 WellCheck schedules.

 Online Registration: Online registration is now required on all campuses for WellCheck appointments. Website: www.montana.edu/wellness, select Online Registration. No computer - call campus Wellness.

Drop-In Blood Draws: Lab tests are available in Bozeman and Missoula by making an appointment via online registration; and Billings, Butte, and Havre by calling Wellness office for appointment. Subject to \$5 lab fee.

Lab Tests:

- Chemistry Screen: \$20 at WellCheck (\$25 at Drop-in Blood Draws see above)
- PSA (Prostate Specific Antigen): FREE every plan year to men over 50 or \$24 if under 50
- CBC (Complete Blood Count): \$16
- Cardio C-Reactive Protein: \$36
- Hemoglobin A1C: \$30

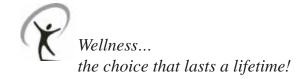
The costs incurred for Wellness lab tests cannot be submitted for insurance reimbursement. They can, however, be submitted to your MUS flexible spending account or Montana medical savings account. **Blood Pressure Screenings** are available FREE to any plan member. Call your campus Wellness office for dates and locations (most offer at WellCheck and on-campus).

Wise Consumer Tip:

Getting the above blood tests through Wellness is both cost-effective and smart! You save yourself and our selffunded insurance plan money by taking advantage of the discounts. You can also optimize your own personal health care by taking or sending your results to your primary care provider.

Colon Cancer Screenings are recommended annually to those 50 and older. FREE kits are available on each campus. Call your campus Wellness office for availability.

Flu Shots are offered FREE in the fall, subject to national vaccine availability. Contact your campus Wellness office for dates and locations.



Website: www.montana.edu/wellness

See the website for specific campus classes/services, special programs and more detailed information

WellCheck Schedule & Campus Wellness Contacts

Campus	2008/2009 WellCheck Dates	Phone
Ag Stations/Research Centers	Contact MSU Bozeman for Schedule	994-6348
Billings (MSU)	November 13 & 14, 2008	896-5836
Billings COT	April 2, 2009	896-5836
Bozeman (MSU)	November 6 & 7, 2008; March 24 & 25, 2009	994-6348
Bozeman (MSU - Extension)	October 8, 2008	994-6348
Butte (MT Tech)	October 2, 2008	496-4323
Butte (COT)	October 3, 2008	496-4323
Dillon (UM Western)	October 8, 2008; March 31, 2009	683-7441
Glendive (DCC)	October 14, 2008	377-9450
Great Falls (COT)	October 22, 2008	268-3717
Havre (MSU Northern)	October 23, 2008	265-4147
Helena (COT & OCHE)	October 21, 2008	COT: 444-6877 OCHE: 444-2574
Kalispell (FVCC)	September 30, 2008	756-3804
Miles City (MCC)	October 15, 2008	874-6186
Missoula (UM)	October 28 & 29, 2008; April 7 & 8, 2009	243-2027
Missoula (COT)	October 30, 2008	243-2027



Disease Prevention Education/ Management Programs

Metabolic Syndrome

Available to adult plan members with related risk factors.

For details, see website:

www.montana.edu/wellness or contact: lisa.hofman@umontana.edu or 866-644-2025.

Diabetic Support

Available to any plan member with diabetes.

For details, see website:

www.montana.edu/wellness or contact: lisa.hofman@umontana.edu or 866-644-2025.

Healthy Lifestyle Education & Support

The Life Connection (TLC) Program

Includes EAP and online services. See page 25 for details.

Ask an Expert

Adult plan members are eligible for one FREE annual personalized telephone diet and/or exercise consultation with a Registered Dietitian and/or Exercise Specialist.

Email contact: lisa.hofman@umontana.edu, or call toll free 1-866-644-2025 or 243-2025 (Missoula).

Online DesktopSpa

A database of unique, brief and highly effective audio and video wellness exercises led by respected health practitioners using yoga, relaxation, acupressure, tai chi, guided imagery and ergonomics. It integrates "mini-treatments" to reduce stress and illness, and increase effectiveness, energy and performance.

Go to website: www.montana.edu/wellness

Select:

- 1). DesktopSpa
- 2). Enter DesktopSpa
- 3). Register as New User, follow all prompts
- 4). Corporate Code: MUS (disregard User ID)

Fitness Products

All campuses sell quality pedometers and some sell other fitness products.

Telephonic Workshops

Classes taught over the phone. See newsletter and website for current listing.

Wellness Newsletter

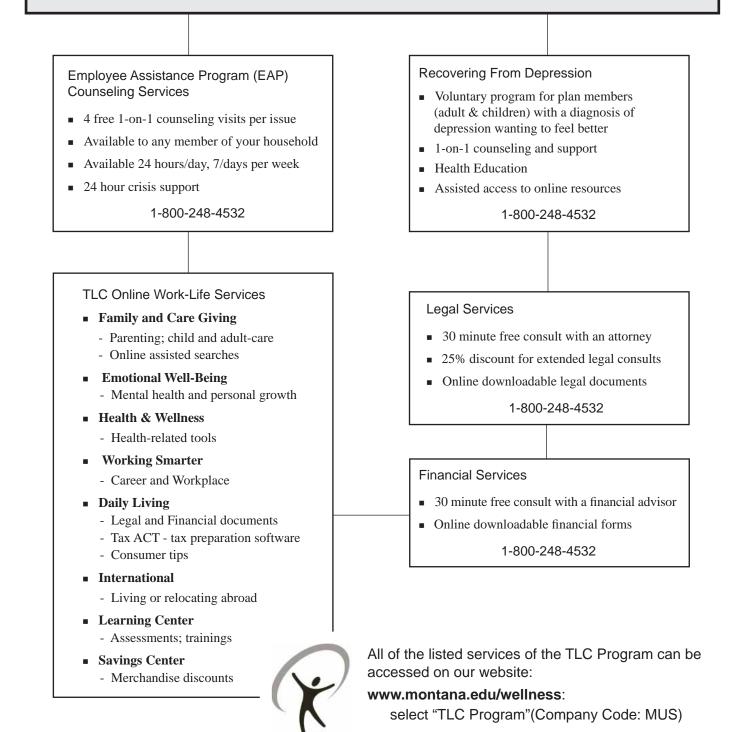
Mailed to home addresses three (3) times each plan year. Archived editions can be accessed via the website.

The Life Connection (TLC) Program

because everyone needs a little TLC

The Montana University System recognizes the challenges of balancing work and the demands of everyday life. That's why you and your household members can have access to any of the *TLC* services listed below. When you call the toll-free number, you will be assisted by a qualified consultant who will respond to your request thoroughly and promptly. When you log onto the TLC link via the Wellness website, you'll find an abundance of useful resources, articles, links and interactive tools.

FREE • CONFIDENTIAL



- 25 -

Networks & Service Areas BCBSMT Managed Care Plan Service Areas

City	Zip Code	City	Zip Code	City	Zip Code	City	Zip Code
Absarokee		Crow Agency		Hungry Horse		Power	
Acton		Custer		Huntley		Pray	
Alberton		Cut Bank		Huson		Proctor	
Alder		Darby		Inverness		Pryor	
Anaconda		Dayton		Jackson		Ramsay	
Arlee		DeBorgia		Jefferson City		Ravalli	
Augusta		Deer Lodge		Joliet		Raynesford	
Avon		Dell		Joplin		Red Lodge	
Ballantine		Dillon		Judith Gap		Rexford	
Basin		Divide		Kalispell		Ringling	
Bearcreek		Dixon		r	59902	Roberts	
Belfry		Drummond			59903	Rollins	
Belgrade		Dupuyer			59904	Ronan	
Belt		Dupuyer		Kevin		Roscoe	
		East Helena		Kila		Roundup	
Big Arm				Kremlin		1	
Bigfork		East Missoula				Rudyard	
Big Sky		Edgar		Lake McDonald		Ryegate	
Billings		Elliston		Lakeside		Saltese	
	59102	Elmo		Laurel		Sand Coulee	
	59103	Emigrant	59027	Lavina	59046	Sand Springs	
	59104	Ennis	59729	Ledger	59456	Santa Rita	
	59105	Ethridge	59435	Lima		Shawmut	59078
	59106	Eureka	59917	Lincoln		Seeley Lake	59868
	59107	Fairfield		Livingston		Shelby	59474
	59108	Fishtail		Lloyd		Shepherd	
	59111	Florence		Lodge Grass		Sheridan	
	59112	Floweree		Lolo		Silver Star	
	59114	Fort Benton		Loma		Simms	
	59115	Fort Harrison		Lonepine		Silverbow-Butte	
	59115	Fort Shaw		Lothair		Somers	
	59110	Fortine		Malmstrom AFB		Springdale	
Disals Eagle		Frenchtown		Manhattan			
Black Eagle						St. Ignatius	
Bonner		Fromberg		Marion		St. Regis	
Boulder		Galata		Martin City		St. Xavier	
Box Elder		Gallatin Gateway .		Martinsdale		Stevensville	
Boyd		Garneill		Marysville		Stockett	
Bozeman	59715	Garrison	59731	McAllister		Styker	
	59717	Garryowen	59031	McLeon		Sula	59871
	59718	Geraldine	59446	Melrose	59743	Sunburst	59482
	59719	Geyser	59447	Melville	59055	Sun River	59483
	59771	Gildford	59525	Milltown		Superior	59872
	59772	Glen		Missoula		Swan Lake	
	59773	Gold Creek			59802	Thompson Falls	
Brady	59416	Grantsdale			59803	Three Forks	
Bridger	59014	Great Falls			59804	Trego	
Broadview			59402		59806	Trout Creek	
Buffalo			59402		59807	Twin Bridges	
			59404			Two Dot	
Butte					59808 59812		
	59702		59405	Malt		Ulm	
	59703		59406	Molt		Valier	
_	59707	Greenough		Monarch		Vaughn	
Bynum		Hamilton		Musselshell		Victor	
Canyon Creek	59633	Hardin		Neihart		Virginia City	
Cardwell		Harlowton	59036	Norris		Warm Springs	
Carter		Harrison	59735	Noxon	59853	West Glacier	
Cascade		Haugen	59842	Oilmont		White Slphr Sprgs	59645
Charlo		Havre	59501	Olney		Whitefish	59937
Chester		Helena		Ovando		Whitehall	
Chinook			59602	Pablo		Whitelash	
Choteau			59604	Paradise		Wilsall	
Clancy			59620	Park City		Winston	
Clinton			59623	Pendroy		Wisdom	
			59624	Philipsburg		Wise River	
Clyde Park							
Columbia Falls .			59625	Pinesdale		Wolf Creek	
Condon			59626	Plains		Worden	
Connor		Helmville		Polaris		Zurich	59547
Conrad		Heron		Pole Bridge			
Coram		Highwood	59450	Polson			
Corvallis		Hingham	59528	Pompeys Pillar			
		Hot Springs	50945	Pony	50747	1	

New West Managed Care Plan Service Areas

City	Zip Code	City	Zip Code	City	Zip Code
Absarokee		Colstrip		Hobson	
Acton		Condon		Hotsprings	59845
Alberton		Conrad		Hungry Horse	
Alder		Coram		Huntley	
Anaconda		Corvalis		Huson	
Angela		Crow Agency		Hysham	
Arlee		Custer		Jefferson City	
Augusta		Darby		Joliet	
Avon		Dayton		Jordan	
Ballantine		Deer Lodge		Judith Gap	
Basin		•		Iverness	
Bearcreek		Denton			
		Dillon		Joplin	
Belfry		Divide		Kalispell	
Belgrade		Dixon		Kalispell	
Belt		Dodson		Kalispell	
Big Arm		Drummond	59832	Kalispell	59904
Bigfork		Dupuyer		Kevin	59454
Big Sandy		Dutton		Kila	
Big Sky		East Helena		Kinsey	
Big Timber		Edgar		Kremlin	
Billings		Ellston		Lake McDonald	
Billings		Elmo		Lakeside	
Billings		Emigrant		Laurel	
•					
Billings		Ethridge		Lavina	
Billings		Fairfield		Ledger	
Billings		Fallon		Lewistown	
Billings		Fishtail	59028	Libby	
Billings	59108	Florence		Livingston	59047
Billings		Floweree		Lloyd	59535
Billings		Forest Grove		Lodge Grass	
Billings		Forsyth		Lolo	
Billings		Fort Benton		Loma	
Billings		Fort Harrison		Lonepine	
				*	
Billings		Fort Shaw		Loring	
Black Eagle		Frenchtown		Manhattan	
Bonner		Fromberg		Marion	
Boulder		Galata		Martin City	
Boyd		Gallatin Gateway		Marysville	
Bozeman		Garneill	59445	McLeod	59052
Bozeman		Garrison		Malstrom AFB	59402
Bozeman		Garryowen		Malta	
Bozeman		Geraldine		Martinsdale	
Bozeman		Gilford		Melville	
Bozeman		Glen		Mildred	
Bozeman		Gold Creek		Miles City	
Box Elder					
		Grantsdale		Milltown	
Brady		Grass Range		Missoula	
Bridger		Great Falls		Missoula	
Broadview		Great Falls		Missoula	
Brusett		Great Falls		Missoula	
Buffalo		Great Falls	59405	Missoula	
Butte		Great Falls		Missoula	
Butte		Greenough		Missoula	59808
Butte		Hall		Missoula	
Butte		Hamilton	59840	Moccasin	
Butte		Hardin		Molt	
Bynum		Harlowton		Moore	
•				Musselshell	
Canyon Creek		Hathaway			
Cardwell		Havre		Neihart	
Carter		Helena		Noxon	
Cascade		Helena		Oilmont	
Charlo		Helena		Pablo	59855
Chester		Helena		Paradise	59856
Chinook		Helena		Park City	
Choteau		Helena		Pendroy	
Clancy		Helena		Phillipsburg	
Clinton		Helena		Pinesdale	
Clyde Park		Heron		Plains	
		Highwood		Polaris	59746
Cohagen Columbia Falls		Hilger		Polebridge	

City	Zip Code
Pompeys Pillar	59064
Power	59468
Pray	
Proctor Pryor	
Radersburg	
Ramsey	
Rapelje	
Ravalli	
Raynesford Red Lodge	
Reed Point	
Ringling	59642
Roberts	
Rollins Ronan	
Roscoe	
Rosebud	
Roundup	59072
Roundup	
Roy Rudyard	
Ryegate	
Saco	
Saint Ignatius	
Saint Regi	
Saint Xavier Sand Coulee	
Sanders	
Shawmut	59078
Shelby	
Shepherd	
Silver Star Simms	
Somers	
Springdale	59082
Stevensville	
Stockett Stryker	
Sula	
Sunburst	
Sun River	
Superior Terry	
Thompson Falls	
Three Forks	
Toston	
Townsend	
Troy Twin Bridges	
Two Dot	
Ulm	59485
Vaughn	
Victor Warm Springs	
West Glacier	
Whitefish	59937
Whitehall	
White Sulfur Springs Whitewater	
Wilsall	
Winston	59647
Wolf Creek	
Worden	
Wyola Yellowtail	
Zortman	
Zurich	59547

Peak Managed Care Plan Service Areas

Zip Code City Acton59002 Anaconda59711 Ashland59003 Bearcreek59007 Belfry59008 Bighorn59010 Billings......59101 59102 59103 59104 59105 59106 59107 59108 59111 59112 59114 59115 59116 59117 Birney......59012 Boyd......59013 Busby59016 59702 59703 59707 59750 Colstrip......59323 Crow Agency59022 Deer Lodge......59722 Divide......59727 Forsyth59327 Fromberg......59029 Garrison......59731 Garryowen.....59031 Hathaway59333 Huntley.....59037 Hysham59038 Ingomar.....59039 Ismay......59336 Joliet......59041 Lavina59046 Lodge Grass59050 Melrose59743 Miles City.....59301 Pompeys Pillar59064 Ramsay.....59748 Red Lodge.....59068 Rosebud......59347 Saint Xavier59075

Sanders.....59076

	ICE AIEas
City	Zip Code
Sawmut	
Sheherd	
Sumatra	
Volborg	
Warm Springs	
Whitehall	
Worden	
Wyola	
Yellowtail	59035
Allegiance Managed Service A	Care Plan
City	Zip Code
Absarokee	
Acton	
Alberton	
Alder	
Amsterdam	
Anaconda	
Arlee	59771
Ashland	
Augusta	
Avon	
Ballantine	
Basin	
Bearcreek	
Belfry	
Belgrade	
Belt	
Big Arm	
Big Sandy	
Big Sky Big Timber	
Bigfork	
Billings	
Diningo	59102
	59103
	59104
	59105
	59106
	59107
	59108
	59111 59112
	59112
	59114
	59115
	59117
Black Eagle	
Bonner	
Boulder	
Boyd	
Bozeman	
	59717
	59718

Allegiance Managed Care Plan Service Areas

City	Zip Code
Buffalo Butte	
	59702
	59703
D	59707
Bynum Canyon Creek	
Cardwell	
Carter	
Cascade	59421
Charlo	
Chester Chinook	
Choteau	
Clancy	
Clinton	
Clyde Park	
Colstrip	
Columbia Falls Columbus	
Condon	
Conner	
Conrad	
Coram	
Corvallis Creston	
Cushman	
Custer	
Cutbank	
Darby	
Dayton DeBorgia	59914 59830
Deer Lodge	
Dell	59724
Denton	
Dillon	59275 59721
	59725
Divide	
Dixon	
Drummond Dupuyer	
Dupuyer	
East Helena	
East Missoula	
Edgar Elliston	59026
Elmo	
Emigrant	59027
Ennis	
Ethridge Eureka	
Eureka	
Fairfield	59436
Fairview	
Fallon Fishtail	
Florence	
Floweree	59440
Forsyth	
Fortine Fort Benton	
Fort Harrison	
Fort Shaw	
Frenchtown	
Fromberg Galata	
Gallatin Gateway	
Gardiner	59030

City	Zip Code
Garnelli	59445
Garrison	
Garryowen	
Geraldine	
Geyser	
Gildford	
Glasgow	
01asg0w	
C1	
Glen	
Glendive	59330
Gold Creek	
Grantsdale	
Great Falls	59401
	59402
	59403
	59404
	59405
	59406
Greenough	
Hall	
Hamilton	
	59849
Hardin	
Harrison	
Haugan	
Havre	
Hays	
Helena	
	59602
	59604
	59620
	59623
	59624
	59625
	59626
Helmville	59843
Heron	59844
Highwood	
Hilger	
Hingham	
Hobson	
Hot Springs	
Hungry Horse	
Huntley	
Huson	
Inverness	
Ismay	
Isiliay	
Jackson	
Lefference Citer	50(29
Jefferson City	
Joliet	
Joplin	
Judith Gap	
Kalipsell	59901
	59902
	59903
	59904
Kevin	
Kila	
Kinsey	
Kremlin	
Lake McDonald	
Lakeside	
Lame Deer	
Laurel	
Lavina	
Ledger	

Lewistown.....59457

59719

59771

59772

59773

Brady.....59416

Broadus59317

Allegiance Managed Care Plan Service Areas

City	Zip Code
Libby	
Lima	
Lincoln	
Lodge Grass	
Lolo	
Loma	
Lonepine	
Lothair Malmstrom AFB	
Malta	
Marion	
Martin City	
Martinsdale Marysville	
McAllister	
McLeod	59052
Melrose	
Melville Miles City	
Milltown	
Missoula	
	59802
	59803
	59804 59806
	59807
	59808
	59812
	59825 59834
Moccasin	
Molt	59057
Monarch Mussellshell	
Neilhart	
Norris	59745
Noxon	
Nye Oilmont	
Olney	
Ovando	59854
Pablo	
Paradise Park City	
Pendroy	
Philipsburg	
Pinesdale Plains	
Polaris	
Pole Bridge	59928
Pompeys Pillar	
Polson Pony	
Power	
Pray	59065
Proctor Ramsay	
Ransay Ravalli	
Raynesford	59469
Red Lodge	
Rexford Ringling	
Roberts	
Rollins	59931
Ronan	
Roscoe	59864 59071
D 1	50070

Roundup......59072

City	Zip Code
Rudyard	59540
Ryegate	
Saltese	59867
Sand Coulee	
Sand Springs	
Santa Rita	
Seeley Lake	59864
Shawmut	59078
Shelby	
Shepherd	59079
Sheridan	59749
Sidney	59270
Silver Star	59751
Silverbow-Butte	59750
Simms	59477
Somers	
Springdale	59082
St. Ignatius	59865
St. Regis	59866
St. Xavier	
Stanford	
Stevensville	
Stockett	
Styker	
Sula	
Sun River	
Sunburst	
Superior	
Terry	59349
Thompson Falls	
Three Forks	
Toston	
Townsend	
Trego	
Trout Creek	
Troy	
Twin Bridges	
Two Dot	
Ulm	
Valier	
Vaughn	
Victor	
West Glacier	
Whitefish	
Whitehall	59938
Whitelash	
Wibaux	
Willow Creek	
Wilsall	
Winston	
Wisdom	
Wise River	
Wolf Creek	
Worden	
Zurich	

Notes ·····

TRADITIONAL PLAN A - HOSPITALS/FACILITIES

This is subject to change. See www.abpmtpa.com/mus for updates.

Anaconda	Community Hospital of Anaconda
Big Sandy	Big Sandy Medical Center
Big Timber	Pioneer Medical Center
Billings	St. Vincent's Healthcare Center
Bozeman	Bozeman Deaconess Hospital
Butte	St. James Healthcare & Nursing Home
Chester	Liberty County Hospital
Choteau	Teton Medical Center
Columbus	Stillwater Community Hospital
Conrad	Pondera Medical Center
Cutbank	Northern Rockies Medical Center, Inc.
Deer Lodge	Powell County Memorial Hospital
Dillon	Barrett Hospital and Health Care
Forsyth	Rosebud Health Care Center
Fort Benton	Missouri River Medical Center
Glasgow	Frances Mahon Deaconess Hospital
Glendive	Glendive Medical Center
Great Falls	Benefis Health Care
	Central Montana Surgery Center
Hamilton	Marcus Daly Memorial Hospital
Hardin	Big Horn County Memorial Hospital
Harlowton	Wheatland Memorial Hospital
Havre	Northern Montana Hospital
Helena	St. Peter's Hospital
Kalispell	Kalispell Regional Medical Center
Lewistown	Central Montana Medical Center
Libby	St. John's Lutheran Hospital

Out of State

There is a specific travel network for elective services. Please contact Allegiance Customer Service at 1-877-778-8600 for assistance with this travel network. Malta Phillips County Hospital Miles City Holy Rosary Healthcare Missoula St. Patrick Hospital Philipsburg Granite County Medical Center Plains Clark Fork Valley Hospital Plentywood Sheridan Memorial Hospital Polson St. Joseph Hospital Red Lodge Beartooth Hospital and Health Center Ronan St. Luke Community Hospital Roundup Memorial Health Care Roundup Scobey Daniels Memorial Healthcare Center Marias Medical Center Shelby Sheridan Ruby Valley Hospital Sidney Sidney Healthcare Mineral Community Hospital Superior Prairie Community Health Center Terry Townsend Broadwater Health Center Whitefish North Valley Hospital White Sulphur Springs Mountain View Medical Center

Traditional Plan A Members Keep in Mind

Members who have selected the Plan A option must be aware that the facilities listed above are the in-network facilities. Elected services received at any other facility will be processed as out-ofnetwork, subject to a separate deductible and a separate coinsurance maximum. Prior to receiving services, check with Allegiance, as some professional providers (doctors, therapists, etc.) may have elected not to participate in-network and, as a result, those services would also be processed as out-of-network. Remember that in addition to the separate deductible and separate coinsurance maximum, out-of-network providers may balance bill for any differences between allowance and charge. Emergency services and services that are not offered by an in-network provider will be covered on the in-network benefit.

TRADITIONAL PLAN B - HOSPITALS/FACILITIES

This is subject to change. See www.abpmtpa.com/mus for updates.

Anaconda	Community Hospital of Anaconda	Kalispell	Kalispell Regional Medical Center
Big Sandy	Big Sandy Medical Center	Lewistown	Central Montana Medical Center
Big Timber	Pioneer Medical Center	Libby	St. John's Lutheran Hospital
Billings	Billings Clinic	Livingston	Livingston Healthcare
Billings	St. Vincent Healthcare	Malta	Phillips County Hospital
Bozeman	Bozeman Deaconess	Miles City	Holy Rosary Healthcare
Butte	St. James Healthcare & Nursing Home	Missoula	St. Patrick Hospital
Chester	Liberty County Hospital & Nursing Home	Missoula	Community Medical Center
Choteau	Teton Medical Center	Philipsburg	Granite County Medical Center
Columbus	Stillwater Community Hospital	Plains	Clark Fork Valley Hospital
Conrad	Pondera Medical Center	Plentywood	Sheridan Memorial Hospital
Cutbank	Northern Rockies Medical Center, Inc.	Polson	St. Joseph Hospital
Deer Lodge	Powell County Memorial Hospital	Red Lodge	Beartooth Hospital and Health Center
Dillon	Barrett Hospital & Health Care	Ronan	St. Luke Community Hospital
Forsyth	Rosebud Health Care Center	Roundup	Roundup Memorial Health Care
Fort Benton	Missouri River Medical Center	Scobey	Daniels Memorial Healthcare Center
Glasgow	Frances Mahon Deaconess Hospital	Shelby	Marias Medical Center
Glendive	Glendive Medical Center	Sheridan	Ruby Valley Hospital
Great Falls	Benefis Health Care	Sidney	Sidney Healthcare
	Central Montana Surgery Center	Superior	Mineral Community Hospital
Hamilton	Marcus Daly Memorial Hospital	Terry	Prairie Community Health Center
Hardin	Big Horn County Memorial Hospital	Townsend	Broadwater Health Center
Harlowton	Wheatland Memorial Hospital	Whitefish	North Valley Hospital
Havre	Northern Montana Hospital	White Sulphur Springs	Mountain View Medical Center
Helena	St. Peter's Hospital		



In-Network Hospitals – Managed Care Plans

This is subject to change. See plan websites for updates.

BCBSMT (Blue Choice) Network Hospitals

City Anaconda Billings Bozeman Butte Chester Choteau Conrad Dillon Ennis Fort Benton Great Falls Great Falls Hamilton Hardin Harlowton Havre Helena Helena Kalispell Kalispell Livingston Miles City Missoula Missoula Plains Polson Red Lodge Ronan Roundup Shelby Sheridan Superior White Sulphur Whitefish

Allegiance Network Hospitals

City

Anaconda Big Sandy Big Timber Billings Billings Bozeman Butte Chester Chinook Choteau Columbus Conrad Cut Bank Deer Lodge Dillon Forsyth Fort Benton Glasgow Glendive Great Falls Great Falls Hamilton Hardin Harlowton Havre Helena Kalispell Lewistown Libby Livingston Malta Miles City Missoula Missoula

Hospital Community Hospital of Anaconda St. Vincent Healthcare Bozeman Deaconess Hospital St. James Healthcare Liberty County Hospital Teton Medical Center Pondera Medical Center Barrett Hospital & Healthcare Madison Valley Hospital Missouri River Medical Center Benefis Healthcare Central Montana Surgical Center Marcus Daly Memorial Hospital Big Horn County Memorial Hospital Wheatland Memorial Hospital Northern Montana Hospital Shodair Children's Hospital St. Peter's Hospital Kalispell Regional Medical Center HealthCenter Northwest Livingston Memorial hospital Holy Rosary Healthcare St. Patrick Hospital Community Medical Center Clark Fork Valley Hospital St. Joseph Hospital Beartooth Hospital & Health Center St. Luke Community Hospital Roundup Memorial Hospital Marias Medical Center Ruby Valley Hospital Mineral Community Hospital Mountainview Medical Center North Valley Hospital

Hospital Community Hospital of Anaconda Big Sandy Medical Center Pioneer Medical Center St. Vincent Healthcare **Billings** Clinic Bozeman Deaconness Hospital St. James Healthcare Liberty County Hospital Sweet Medical Center Teton Medical Center Stillwater Community Hospital Pondera Medical Center Nothern Rockies Medical Center Powell County Medical Center Barrett Hospital and Healthcare Rosebud Health Care Center Missouri River Medical Center Francis Mahon Deaconess Hospital Glendive Medical Center Benefis Health Care Central Montana Surgery Center Marcus Daly Memorial Hospital Big Horn County Memorial Hospital Wheatland Memorial Hospital Northern Montana Hospital St. Peter's Hospital Kalispell Regional Medical Center Central Montana Medical Center St. John's Lutheran Hospital Livingston Health Care Phillips County Hospital Holy Rosary Health Care Community Medical Center St. Patrick Hospital

It is a good idea to contact the claims administrator for the plan you've chosen to make sure your provider is in-network prior to receiving services. This will help you avoid unanticipated out of pocket expenses.

Allegiance Network Hospitals lospital

City	H
Phillipsburg	0
Plains	C
Plentywood	S
Polson	S
Red Lodge	E
Ronan	S
Roundup	F
Scobey	Γ
Shelby	Ν
Sheridan	R
Sidney	S
Superior	Ν
Terry	P
Townsend	E
White Sulpher Springs	Ν

Granite CountyMedical Center Clark Fork Valley Hospital Sheridan Memorial Hospital St. Joseph Hospital Beartooth Hospital & Health Center St. Luke Community Hospital Roundup Memorial Hospital Daniels Memorial Healthcare Center Marias Medical Center Ruby Valley Hospital Sidney Healthcare Mineral Community Hospital Prairie Community Health Care Broadwater Health Center Mountain View Medical Center

New West Network Hospitals

Hospital

City Anaconda Big Sandy Big Timber Billings Bozeman Butte Chester Chinook Choteau Columbus Conrad Deer Lodge Dillon Forsyth Fort Benton Great Falls Hamilton Hardin Harlowton Havre Helena Helena Jordan Kalispell Lewistown Libby Livingston Malta Miles City Missoula Missoula Phillipsburg Plains Plentywood Polson Red Lodge Ronan Roundup Shelby Superior Terry Townsend Whitefish White Sulfur Springs **Peak Network Hospitals**

Hospital

City Anaconda Billings Butte Deer Lodge Forsyth Hardin Harlowton Red Lodge

Community Hospital of Anaconda Big Sandy Medical Center Pioneer Medical Center **Billings Clinic Hospital** Bozeman Deaconness Hospital St. James Healthcare Liberty County Memorial Sweet Medical Center Teton Medical Center Stillwater Community Hospital Pondera Medical Center Powell County Memorial Hospital Barrett Hospital & Healthcare Rosebud Health Care Center Missouri River Medical Center Benefis Health Care Marcus Daly Memorial Hospital Big Horn County Memorial Hospital Wheatland Memorial Hospital Northern Montana Hospital St. Peter's Hospital Shodair Hospital Garfield County Health Center Kalispell Regional Medical Center Central Montana Medical Center St. John's Lutheran Hospital Livingston Memorial Hospital Phillips County Hospital Holy Rosary Healthcare Community Medical Center St. Patrick Hospital Granite Co. Medical Center Hospital Clark Fork Valley Hospital Sheridan Memorial Hospital St. Joseph Hospital Beartooth Hospital Health St. Luke Community Hospital Roundup Memorial Healthcare Marias Medical Center Mineral Community Hospital Prairie Community Health Center Broadwater Health Center North Valley Hospital Mountain View Medical Center

Community Hospital of Anaconda St. Vincent Healthcare St. James Community Hospital Powell County Memorial Hospital Rosebud Health Care Center Big Horn County Memorial Hospital Wheatland Memorial Hospital Beartooth Hospital and Health Center

Creditable Coverage and Medicare Part D Information

Note: The following notice was mailed to all MUS Medicare participants in October 2007.

Important Notice From the Montana University System About Your Prescription Drug Coverage and Medicare Part D

Please read this notice carefully and keep it where you can find it. This notice has information about your current or potential prescription drug coverage with the Montana University System's group health plan and prescription drug coverage available for people with Medicare. It also tells you where to find more information to help you make decisions about your prescription drug coverage. Please note that you may receive this notice again, prior to annual enrollment periods and if either the Montana University System Insurance Plan or Medicare Part D changes. This notice will also be sent to you prior to your 65th birthday if you have retired before that date.

Beginning January 1, 2006, all Medicare participants had access to Medicare Part D, providing insurance coverage for prescription drugs. All Medicare prescription drug plans must provide at least a minimum standard level of coverage. Because the Montana University System Insurance Plan (MUS Plan) already provides prescription drug coverage that is, on average for all plan participants, at least as good as standard Medicare Part D coverage, **you do not need to enroll in a separate Medicare Part D plan and are able to continue purchasing your prescription drugs through the MUS Plan.**

The MUS Plan provides prescription drug coverage that has been determined to be Creditable Coverage (at least as good as the Medicare standard), so you will not be penalized for late enrollment, should you ever decide to switch to a separate Medicare Part D plan. However, you may not have a separate Medicare Part D plan at the same time that you have coverage on the MUS Plan. If you do sign up for a separate Part D plan, we will notify you that you have to choose between the separate Medicare Part D plan and the MUS Plan. If you choose to remain on the separate Part D plan, your enrollment in the MUS Plan will be cancelled and you will not be allowed to reenroll in the MUS Plan. Please consider this decision very carefully, as the MUS Plan covers not only your prescription drug purchases but also many of your other health expenses, as secondary payer to your Medicare coverage for hospital, physician, and other related medical costs. Remember: if you sign up for a separate Medicare Part D plan, your MUS Plan will be cancelled and you will not have an opportunity to get the coverage back.

People with Medicare can enroll or make enrollment changes in a Medicare prescription drug plan during open enrollment from November 15 through December 31 each year. You will probably receive several mailings in the next few weeks concerning the 2007 Part D open enrollment period. You should compare your current cost and coverage, including which drugs are covered, to the coverage and cost of the Medicare Plan D offerings you receive. Please remember that Medicare Part D only covers the cost of prescription drugs and does not cover any of your hospital, physician, or other related medical care. The MUS Plan covers prescription drugs as well as many of your other medical costs, secondary to Medicare Parts A & B coverage.

If you drop or lose your MUS Plan coverage and don't enroll in a Medicare Part D plan after your current coverage ends, you may have to pay more to enroll in Medicare prescription drug coverage at a later date. If you let 63 or more days pass without prescription drug coverage that is at least as good as standard Medicare Part D, your monthly premium will go up at least 1% per month for every month that you do not have prescription drug coverage. You will have to pay a higher premium for as long as you have Medicare Part D coverage. You may also have to wait until the next open enrollment period to enroll.

For more detailed information about Medicare, Medicare supplements, and Medicare Part D, please refer to your copy of <u>Medicare and You 2008</u>, which you should have received in the mail last fall or when you became eligible for Medicare this year. If you don't have a copy of the handbook or can't find the answers you need, you may find help from the resources listed on the back of this notice.

For information and assistance concerning Medicare Part D, please contact:

- The Medicare website at www.medicare.gov
- The Social Security website at: www.ssa.gov or www.social security.gov
- Your State Health Insurance Assistance Program. Phone numbers are listed in <u>Medicare and You 2008</u>.
- Or call Medicare's national hotline at: 1-800-633-4227. TTY users should call 1-877-486-2048.

People with limited income and resources may receive extra help to pay for a Medicare prescription drug plan. Information about this extra help is available online from Medicare and Social Security at the above websites, the Medicare hotlines listed above, or by calling Social Security at 1-800-772-1213 (TTY 1-800-325-0778). However, if you enroll in a Medicare Part D plan, even one that is free, you may lose your MUS insurance coverage including MUS prescription drug coverage.

The Montana University System encourages you to contact your campus benefits representative if you have any questions concerning the MUS Plan. You may also call the Benefits Office in Helena, MT, at 406-444-0614 or 406-444-0329. Our website is *http://mus.edu/che/che.asp*. Look in the "Benefits and Insurance" section. You can also access MUS Benefits and Insurance at www.montana.edu/choices/.

Availability of the MUS Summary Plan Document

All MUS plan participants have the right to obtain a current copy of the <u>Summary Plan Document</u> (SPD) with any Plan Amendments requested. Despite the use of "summary" in the title, this document is the full legal description of our medical, dental, and pharmacy plans and should always be consulted when a specific question arises about the plan.

Participants may request a hardcopy of the SPD and amendments describing the MUS managed care plans by visiting, writing, or calling their campus benefits office, or by writing to MUS Benefits, P.O. Box 203201, Helena, MT 59620-3201, or by calling the MUS Benefits Office at 406-444-6570. Participants should know which medical plan they are enrolled in when calling or writing so that the correct amendment, if any, can be sent. An easier way to access this information for many participants is to visit the MUS website at http://www.montana.edu/wochebn/groupplans.htm. Using the FIND function on your computer will help you to locate the section you need quickly.

All participants are given or mailed a copy of the <u>CHOICES</u> Enrollment Workbook or Retiree Workbook each spring during the annual enrollment period. These workbooks list the various required and optional programs available, a summary of eligibility requirements and coverages, and plan premiums. We encourage participants to retain this book until it is replaced the following year, as it provides most of the information needed by participants and their families to properly utilize their benefit plans. If additional information is needed after referring to <u>CHOICES</u> or the SPD, either the campus benefit office or the MUS Benefits Office should be able to help. Many problems can also be resolved by contacting the customer service department of the appropriate health care insurance provider.

Miscellaneous Legal Information and References

Eligibility and Enrollment:

Eligibility and enrollment for coverage by the Montana University System (MUS) Insurance Plan for persons (and their dependents) who are NOT active employees within MUS:

Detailed rules are published in the MUS Summary Plan Document in these sections:

- Eligibility
- Enrollment, Changes in Enrollment, Effective Dates of Coverage
- Leave, Layoff, Coverage Termination, Re-Enrollment, Surviving Spouse, and Retirement Options
- Continuation of Coverage COBRA and Conversion Rights

It is the responsibility of each employee and former employee to know his (and his dependents') rights and responsibilities for maintaining enrollment in the MUS Plan. You can obtain a copy of the Summary Plan Document from your campus benefits office, by calling the MUS Benefits office at 406-444-0614, or by logging onto www.montana.edu/choices/groupplans.htm

Coordination of Benefits:

Persons covered by any health care plan through the Montana University System AND also by any other health care coverage, whether private, employer-based, governmental (including Medicare and Medicaid), or through any other type of insurance (including automobile, homeowners, third party liability) are subject to coordination of benefits rules as generally accepted by the insurance industry and as specified in the MUS Summary Plan Document, Coordination of Benefits section (see access information above). Rules vary from case to case by the circumstances surrounding the claim and by the active or retiree status of the participant. In no case will more than 100% of a claim's allowed amount be paid by the sum of all payments from all applicable insurances.

Note to Retirees Eligible for Medicare Coverage:

All claims are subject to coordination of benefits with Medicare whether or not the covered person is actually receiving Medicare benefits. Retirees eligible for Medicare and paying Medicare Retiree premium rates as published in the <u>CHOICES</u> Retiree Workbook are expected to be continuously enrolled in BOTH Medicare Part A and Medicare Part B. Due to MUS participation in the Medicare Retiree Drug Subsidy Program, enrollment in Medicare Part D is **not** permitted.



Women's Health and Cancer Rights Acts

The MUS health plan provides coverage for medically necessary mastectomies. This coverage includes procedures to reconstruct the breast on which the mastectomy was performed, as well as the cost of necessary prostheses and treatment of any physical complications resulting from any stage of the mastectomy. The plan also provides coverage for surgery and physical complications resulting from any stage of the mastectomy. The plan also provides coverage for surgery and reconstruction of the other breast to achieve a symmetrical appearance and any complications that could result from that surgery. The following benefits are provided if benefits are provided for a mastectomy:

- 1. Coverage for reconstruction of the breast on which the mastectomy is preformed.
- 2. Coverage for surgery and reconstruction of the other breast to produce a symmetrical appearance with the breast on which the mastectomy is performed.
- 3. Coverage for prostheses and physical complications resulting from any stage of the mastectomy, including lymphedema.

These benefits are subject to the same deductibles, coinsurance and coordination of benefits that apply to mastectomy benefits under the plan. Preauthorization is highly recommended for all surgeries.

For more information, log onto: http://www.dol.gov/ebsa/Publications/whcra.html

Newborns' and Mothers' Health Protection Act of 1996

The following excerpt is taken from the MUS Summary Plan Document, Medical Plan Description:

Under federal law, group health plans generally may not restrict benefits for any hospital length of stay in connection with childbirth for the mother or newborn child to less than 48 hours following a vaginal delivery, or less than 96 hours following delivery by cesarean section. However, federal law generally does not prohibit the mother's or newborn's attending provider, after consulting with the mother, from discharging the mother or her newborn earlier than 48 hours or 96 hours, as applicable. In any case, plans and issuers may not, under federal law, require that a provider obtain authorization from the plan or the issuer for prescribing a length of stay that does not exceed 48 hours or 96 hours, as applicable.

For more information, log onto: http://library.findlaw.com/1999/Jan/6/127039.html



Self Audit Award Program

Be sure to check all bills from your medical providers to ensure charges have not been duplicated or that you were billed for services you did not receive. When you detect billing errors that result in a claims adjustment, the plan will share the savings with you! You may receive an award of 50 percent of the savings, up to a maximum of \$1,000.00.

The Self Audit Award Program is available to all plan members who identify medical billing errors which:

- Have not already been detected by the Plan's claims administrator or reported by the provider;
- Involve charges with are allowable and covered by the MUS Group Health Plan; and
- Total \$50 or more in errant charges.

To receive the self-audit award, the member must:

- Notify the claims administrator of the error before it is detected by the administrator or the health care provider;
- Contact the provider to verify the error and work out the correct billing;
- Have copies of the correct billing sent to the claims administrator for verification, claims adjustment and calculation of the self-audit award.



Glossary

Allowable fees A set dollar allowance for procedures/services that are covered by a medical or dental plan.

Benefit year/year The period starting July 1 and ending June 30 of each year.

Certification/pre-certification A determination by the appropriate medical plan claims administrator that an inpatient hospital stay is medically necessary. Pre-certification is done in advance of a non-emergency admission by contacting the plan claims administrator.

Coinsurance A percentage of allowable and covered fees that a member is responsible for paying, after paying any applicable deductible. The medical plan pays the remaining allowable fees.

Coinsurance maximum The maximum dollar amount of any coinsurance that a member or family must pay in a benefit year. Once the coinsurance maximum has been paid, the member or family is not responsible for paying any further coinsurance for the remainder of the benefit year. Also known as out-of-pocket (OOP) maximum.

Copayment A fixed dollar amount for allowable and covered fees that a member is responsible for paying. The medical plan pays the remaining allowable fees. This type of cost-sharing method is typically used by managed care medical plans.

Covered medical expenses or fees Fees for medical services that are determined to be medically necessary, covered by the plan and within allowable fees.

Deductible A set dollar amount of allowable and covered fees that a member and family must pay each benefit year before the medical plan begins to share the costs. Deductible does not apply to services for which there is a copayment nor to a few other specified services.

Formulary A list of prescription drugs that are preferred because of their effectiveness and cost. Copayments and coinsurance rates are lower for formulary drugs than for nonformulary drugs.

In-network providers Providers (including facilities) who (which) contract with a managed care plan to manage and/or deliver care according to the fees and other terms of the contract. Managed Care Plan benefits for services of an in-network provider are higher than for those of an out-of-network provider.

Managed care medical plan Plans that coordinate medical care with a Primary Care Provider and offer differing levels of benefits for in-network and out-of-network providers.

Out-of-network provider Any provider who renders services to a managed care member, but is not an in-network provider.

Participating provider (called extended network provider in the PEAK plan) A provider who has a contract with a health plan administrator to accept allowable fees as payment in full and not bill members for amounts above allowable fees. A participating provider of a managed care plan can be either an in-network provider (whose allowable fees are paid at the higher in-network level) or an out-of network provider (whose allowable fees are paid at the lower out-of network level).

Preferred hospital or facility A hospital or other licensed medical facility that has contractually agreed to lower fees for traditional plan members.

Primary Care Provider A provider who coordinates medical care for a member of a managed care plan.

Prior authorization A process that determines whether a proposed service, medication, supply, or on-going treatment is covered.



RESOURCES

MONTANA UNIVERSITY SYSTEM OFFICE OF THE COMMISSIONER OF HIGHER EDUCATION

(406) 444-2574 Phone (406) 444-0222 Fax www.montana.edu/choices/

Traditional Plans & Allegiance Managed Care Plan Contacts

ALLEGIANCE Customer service, prior authorization and claims processing 1-877-778-8600 Precertification 1-800-342-6510

www.abpmtpa.com

Managed Care Plan Contacts BLUE CROSS AND BLUE SHIELD OF MONTANA

1-800-820-1674 or 447-8747 www.bcbsmt.com

NEW WEST HEALTH PLAN

1-800-290-3657 or 457-2200 www.newwesthealth.com

PEAK HEALTH PLAN

Customer service and claims processing questions 1-866-368-7325 Precertification/prior authorization 1-866-275-7646 www.healthinfonet.com

Dental Contact

DELTA DENTAL INSURANCE COMPANY

Customer Service 1-866-579-5717 www.deltadentalins.com/MUS

CAREMARK

Customer Service 1-800-994-8439 Prescription Drug Program mail order service 1-888-645-9303 www.pharmacare.com

RIDGEWAY MAIL ORDER PRESCRIPTION DRUG PROGRAM

Customer Service 1-800-630-3214 Prescription drug refills, customer service, prior authorizations, and quantity overrides

EYEMED VISION CARE

Customer Service 1-866-723-0513 www.enrollwitheyemed.com/access (prior to enrollment) www.eyemedvisioncare.com (after enrollment) Eye exam, related services, and benefits

> **THE LIFE CONNECTION (TLC)** 1-800-248-4532

STAR POINT HEALTH CARE GROUP/STAR BABY PROGRAM

1-877-792-7827 www.starpointmedical.com

Maternity Case Management (call during first trimester)

STANDARD LIFE INSURANCE

1-800-759-8702 Life and Disability

UNUM LIFE INSURANCE

1-800-822-9103 www.unum.com Long Term Care claims and information.

EMPLOYEE BENEFIT RESOURCES

Flex Plan Administrator 1-800-765-9429 or 449-5500 www.ebrworld.com Reimbursement Accounts claims, eligible expenses, account status,and IRS rules